

# Accessibility at Twominds Festival

*Plain text document*

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## Access tickets

Access tickets make it easy for our d/Deaf, disabled and neurodiverse whānau to experience the festival. They are designed to make things easier, more supported, and more flexible, so you can focus on the good stuff. You do not need to provide us with proof of disability or impairment. If an access ticket will make your experience better, it is available to you!

[Buy access tickets now](#)

## Low income ticketing

We know the real costs of attending a festival extend far beyond the ticket, and recognise that financial inequality shapes who is able to show up, take part, and contribute to the collective spirit of the weekend. For 2026, a limited allocation of reduced-cost tickets is available for people whose financial situation would otherwise prevent them from attending. Follow the link below for Low-Income Ticket information and applications.

[Low-income ticketing programme page](#)

## Pre-festival support

Our work on access is ongoing, and your feedback helps us shape it. Before the festival begins, if you have any accessibility requests or feedback about how we can create a better experience, we encourage you to reach out. Our access team will work alongside you to explore solutions and put practical support in place before you arrive.

[Email our access team](#)

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## Accessibility features (A-Z)

### Accommodation

On-site cabins and studios are available through TOP 10 Spencer Beach Holiday Park. If you require detailed accessibility information for our accommodation options, please contact our access team. For accessibility information on our campsites, see Ease of Access Camping.

### Beach access

The festival's main pathway to Spencer Beach is 0.8 kilometres long and runs through forest and soft sand, which may not be suitable for everyone. If you'd like to use your vehicle to access the beach area, please speak with our staff before you drive. They'll help coordinate safe vehicle access and timing.

### Charging stations

Our Kaitiaki Tent includes standard power outlets for charging mobility devices and other support equipment. If you need to use these

facilities or leave anything charging unattended, just chat with our access team onsite.

## Companion passes

Every access ticket holder has the option to bring one companion or support person free of charge. Select the companion pass as an add-on when you purchase your ticket, and collect wristbands together at the entry gates on arrival.

Companions can be shared across groups (eg. 6 access customers and 2 companions), by purchasing your tickets together in the same order. If you require more than one companion to access the festival, please get in contact with our access team.

## Ease of access camping

Our ease of access campsite is close to mobility toilets, showers, paved pathways, and camp kitchen. Powered sites can be arranged for accessibility and medical needs. Select the free ease of access camping add-on when you purchase your access ticket, and our access team will work with you to sort the campsite layout that best suits your needs.

## Event handbook

Before the festival, every ticket holder will receive an Event Handbook. It brings everything you need to know together in one easy place. This includes all accessibility information, such as what to bring and how to get onsite, to sensory maps and details about accessible facilities.

## Food vendors

Our food vendors cater to a range of diets and allergens, including gluten-free, dairy-free, and vegan options. Menus and pricing will be included in the Event Handbook, which is sent out closer to the event.

## Grounds and pathways

Our main festival grounds are smooth, level, and suitable for wheelchairs and mobility devices, even in wet weather. Roadways connect all the key areas across the festival and campsite, but travel over grass is required to reach stages, vendors, and facilities.

The festival and campground will be well-lit for safety. Our dance floors will not have safety-specific lighting, so please be aware of any tripping hazards on the ground.

## Kaitiaki tent

Our Kaitiaki Tent is available to anyone, whether you need welfare support or just a moment of rest at any point during the festival. This is a large canvas tent with comfortable seating, low lighting and a welcoming atmosphere.

Our access programme is based here onsite, with charging points and safe storage for mobility or medical equipment, hot drinks, sensory toys, comfort items, earplugs and earmuffs.

## Medical assistance

Our on-site medical team from St John Ambulance is here to help with any first aid needs. You'll find the medics tent clearly signposted, with trained staff available throughout the festival. Fully equipped ambulances are stationed onsite to respond to medical emergencies.

## Medications

Prescription medications must stay in their original packaging. Glass medical containers are exempt from the festival's no-glass policy. Access customers can safely store medications and medical equipment at the Kaitiaki Tent. There is a medication fridge available here for anything that needs to be kept cold.

## Mobility parking

Accessible parking is available for anyone with a valid mobility permit, located 50 metres from the main stage. To reserve a space, select the mobility parking space add-on when you purchase your ticket. Spaces do not need to be reserved for taxi drop off.

## Sensory conditions

We're mindful of sensory accessibility across the festival. Strobe lights, lasers and smoke effects are limited to specific performance areas, and our festival timetable highlights any sets that use high-sensory lighting or effects.

If you need a break or some calm, a low-sensory space is available inside our Kaitiaki Tent. While it doesn't provide total relief from sound, it offers a calmer environment, and we'll have earmuffs and earplugs available for anyone who needs them.

## Service animals

Registered service animals are welcome in all areas of the festival, with water stations and shaded resting spots available throughout the site.

## Site visits pre-event

We know that visiting a site in advance can make a big difference. If you'd like to arrange a walkthrough during the week before the

festival, please contact our access team so we can schedule a time that works for you.

## Toilets

We have a mix of permanent accessible toilets and temporary accessible portaloo's across the festival site. We'll update this page closer to the festival with details on layout, grab rails, and door widths.

## Viewing platforms and site seating

Seating is available across the festival site and at the back of each stage for anyone who needs a rest, or finds standing for long periods inaccessible to them.

We're currently exploring accessible viewing platform options at our main stages and will share confirmed details closer to the event once the site layout is finalised.

## Volunteering

Volunteering is a great way to connect with our festival whānau and get to know the site early. If you have any accessibility requirements that could make your shift easier, please let us know.

We're happy to accommodate your needs to ensure everyone can contribute effectively and feel supported. If you are an organisation, please contact our access team for group volunteering opportunities.

Have an idea, request, or question about access? Our access support team would love to hear from you.

[Email our access team](mailto:access@twomindsfestival.co.nz) at [access@twomindsfestival.co.nz](mailto:access@twomindsfestival.co.nz)

